

# Building Capacity for Kids' Mental Health Service Providers

## Data Dashboards

Healthcare organizations rely on data to drive decision-making, but accessing and interpreting this data can often be a challenge. Without easy-to-use tools, it's difficult to turn complex electronic health record data into actionable insights. This can hinder agencies from making informed decisions about staff, clients, and programs.

To address this challenge, Capitalize for Kids has collaborated with multiple agencies to build and implement standardized data dashboards that transform EMHware data into a visual, interactive format. These dashboards enable organizations to make better operational decisions and improve overall efficiency. The project focuses on implementing these dashboards and providing staff with the necessary training to ensure they can use and maintain them effectively.



### The Problem


For healthcare organizations, data-driven decision-making is essential, but the lack of readily available and easily synthesized data often hinders this process. Without accessible, user-friendly tools to convert electronic health record data into actionable insights, organizations struggle to make informed decisions about their staff, clients, and programs.



### The Solution

We partnered with healthcare professionals and data specialists to co-design standardized data dashboards that transform electronic health record data into a visual, interactive format, enabling agencies to generate operational insights and make informed decisions. Additionally, we developed a comprehensive training program to ensure staff are equipped to effectively use and maintain these dashboards.

## Our Approach



Co-development of dashboards with pilot agencies

Provide training, including videos and user manuals

Convene dashboard forum (Oct 2024) to share case studies and learnings

# Impact & Outcomes

By leveraging dashboards and data-driven tools, we've streamlined operations and improved service delivery across multiple teams:



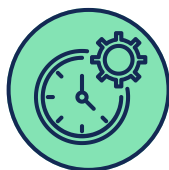
## **REDUCED ADMINISTRATIVE TIME:**

Automating key tasks has freed up staff to focus on client care and strategic activities.



## **IMPROVED DATA QUALITY & ACCESS:**

Real-time insights have helped optimize staff productivity, reduce waitlist times, and improve case load management.



## **INCREASED EFFICIENCY:**

Enhanced data management supports better decision-making and program improvement.



## **BETTER DECISION-MAKING:**

Data-driven insights have informed key decisions, leading to improved service outcomes and operational adjustments.

## Current Beneficiaries Served



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